Operating Instructions

REFRIGERATOR/FREEZER COMBINATION

GB

English

FF187DP

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Hotpoint

Installation

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! Before operating your new appliance, please read these operating instructions carefully. They contain important information for safe use, installation and care of the appliance.

! Please keep these operating instructions for future reference. Pass them on to possible new owners of the appliance.

Positioning and connection

Positioning

1. Place the appliance in a well-ventilated humidity-free room.
2. Do not obstruct the airflow under and behind the appliance. The compressor and condenser give off heat and require good ventilation to operate correctly and save energy.
3. Ensure the appliance is far away from any sources of heat (direct sunlight, electric stove, etc.).

Electrical connections

After transportation of the appliance, carefully place it vertically and wait at least 3 hours before connecting it to the electricity mains. Before inserting the plug into the electrical socket ensure the following:

- The appliance is earthed and the plug is compliant with the law.
- The socket can withstand the maximum power of the appliance, which is indicated on the data plate located on the bottom left side of the fridge (e.g. 150 W).
- The voltage must be in the range between the values indicated on the data plate located on the bottom left side (e.g. 220-240V, 50Hz).
- The socket is compatible with the plug of the appliance.
  If the socket is incompatible with the plug, ask an authorised technician to replace it (*see After Sales Service*). Do not use extension cords or multiple sockets.

! Once the appliance has been installed, the power supply cable and the electrical socket must be easily accessible.

! The cable must not be bent or compressed.

! The cable must be checked regularly and replaced by authorised technicians only (*see After Sales Service*).

! The manufacturer declines any liability should these safety measures not be observed.

Your appliance is supplied with a 13amp fused plug that can be plugged into a 13amp socket for immediate use. Before using the appliance please read the instructions below.

WARNING:
THIS APPLIANCE MUST BE EARTHED.

Replacing fuse covers:
When replacing a faulty fuse, a 13amp ASTA approved fuse to BS 1362 should always be used and the fuse cover re-fitted.
If the fuse cover is lost, the plug must not be used until a replacement is obtained.

Replacement fuse covers:
If a replacement fuse cover is fitted, it must be of the correct colour as indicated by the coloured marking or the colour that is embossed in words on the base of the plug.

Changing the plug:

Removing the plug
If your appliance has a non-rewireable moulded plug and you should wish to remove it to add a longer cable or to re-route the mains cable through partitions, units etc. please ensure that either:

- The plug is replaced by a fused 13amp re-wireable plug bearing the BSI mark of approval.

or

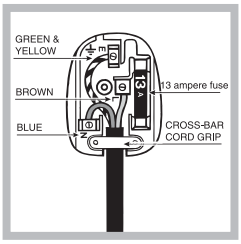
- The mains cable is wired directly into a 13amp cable outlet, controlled by a switch (in compliance with BS 5733) which is accessible without moving the appliance.

Disposing of the plug
Cut off and dispose of the supplied plug if it does not fit your socket. The cable should be cut as close as possible to the moulded plug.
Remove the fuse.

WARNING:
To avoid a shock hazard do not insert the discarded plug into a socket anywhere else.

Fitting a new plug

IMPORTANT:
WIRES IN THE MAINS LEAD ARE COLOURED IN ACCORDANCE WITH THE FOLLOWING CODE...



Green and Yellow	- Earth
Blue	- Neutral
Brown	- Live

As the colours of the wires in the mains lead may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

- Connect Green and Yellow wire to terminal marked 'E' or ⏚ or coloured Green and Yellow.
- Connect Brown wire to terminal marked 'L' or coloured red or brown.
- Connect Blue wire to terminal marked 'N' or coloured Black or Blue.

If a 13amp plug (BS 1363) is used it must be fitted with a 13amp fuse. A 15amp plug must be protected by a 15amp fuse, either in the plug or adaptor or at the distribution board.

If you are in any doubt about the electrical supply to your machine, consult a qualified electrician before use.

CE Marking certifies that this appliance conforms to the following EEC directives :
Low Voltage Equipment - 73/23/EEC & 93/68 EEC
Electromagnetic Compatibility 89/336/EEC, 92/31/EEC & 93/68/EEC

Reversible doors

If it is necessary to change the direction in which the doors open, please contact the **Hotpoint Service (see After Sales Service)**.

Description of the appliance

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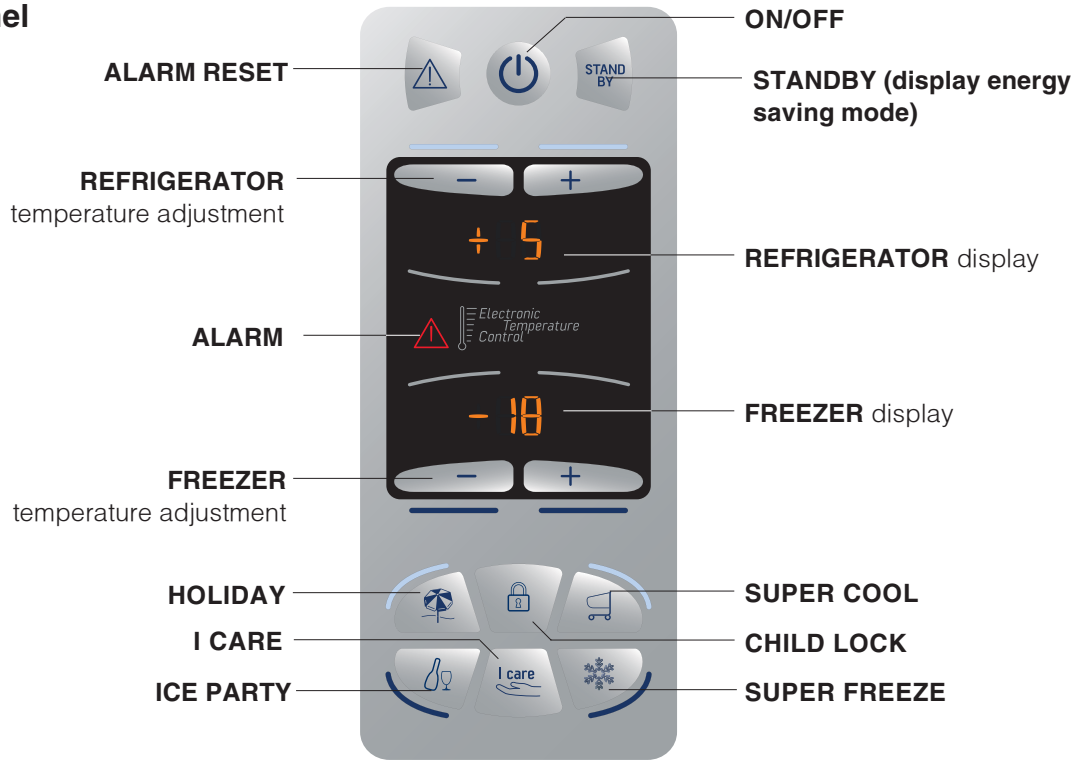
Control panel



ON/OFF
The entire product (both the refrigerator and freezer compartments) may be switched on by pressing this button. The red LED indicates that the product is switched off, while the green LED shows that it is operating.

REFRIGERATOR - and + temperature adjustment
Used to modify the temperature setting of the refrigerator; confirmation corresponding to the selected temperature appears on the display.

REFRIGERATOR display
Shows the set temperature for the refrigerator compartment.

I-CARE
Controls the activation and deactivation of the I-CARE function (optimal operating temperature at minimal energy consumption). When this function is activated, the I-CARE LED on the keypad lights up. Ten minutes after the most recent user interaction, the display enters its energy saving mode (see STANDBY function).

ALARM
An alarm situation has been detected in the product (see Troubleshooting section).

STANDBY (display energy saving mode)
Used to activate the energy saving mode of the display: all LEDs on the display switch off apart from the ON/OFF indicator. To exit the energy saving mode, simply press any button or open the refrigerator door.

ALARM RESET
Used to reset any product alarm statuses which have occurred (freezer temperature or refrigerator door open).

FREEZER - and + temperature adjustment
Used to modify the temperature setting of the freezer; confirmation corresponding to the selected temperature appears on the display.

FREEZER display
Shows the set temperature for the freezer compartment.

SUPER COOL
Activates or deactivates the SUPER COOL function (rapid cooling). The SUPER COOL LED on the keypad lights up and '**SC**' appears on the refrigerator display.

SUPER FREEZE
Activates or deactivates the SUPER FREEZE function (rapid freezing). The SUPER FREEZE LED on the keypad lights up and '**SF**' appears on the freezer display.

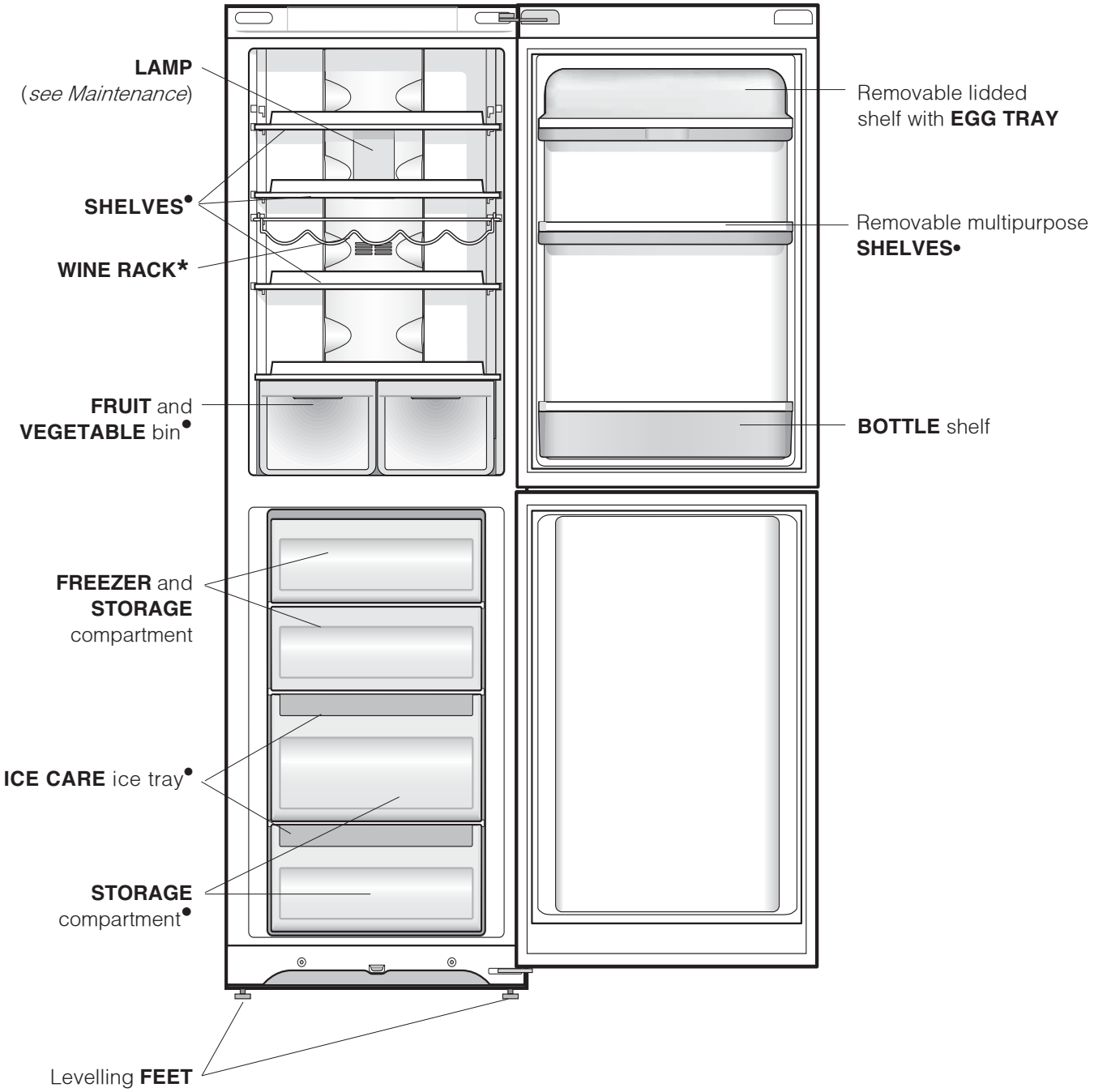
HOLIDAY
Activates or deactivates the HOLIDAY function (the HOLIDAY LED on the keypad lights up), while the temperature values +12°C and -18°C appear on the displays respectively. Ten minutes after the most recent user interaction, the display enters its energy saving mode (see STANDBY function).

ICE PARTY
Activates the ICE PARTY function (the temperature is decreased for the amount of time it takes to cool a bottle). The ICE PARTY LED on the keypad lights up.

CHILD LOCK
Activates or deactivates the control panel button lock in order to avoid the risk of the various functions being activated accidentally by children. The CHILD LOCK LED on the keypad lights up.

Overall view

The instructions contained in this manual are applicable to different model refrigerators. The diagrams may not directly represent the appliance purchased. For more complex features, consult the following pages.



• Varies by number and/or position.
* Available only on certain models.

Start-up and use

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Starting the appliance

! After transportation of the appliance, carefully place it in an upright position and wait at least 3 hours before connecting it to the electricity mains, to make sure it operates as it should.

- Clean the inside of the refrigerator well using warm water and bicarbonate of soda before placing food inside it.
- The appliance comes with a motor protection control system which makes the compressor start approximately 8 minutes after being switched on. The compressor also starts each time the power supply is cut off whether voluntarily or involuntarily (blackout).

Freezer compartment
The first time the product is switched on, after you have selected the desired temperature, we recommend the **SUPER FREEZE** function is activated in order to cool the compartment as quickly as possible. Food should only be placed in the compartment once the **SUPER FREEZE** function has finished its cycle.

Refrigerator compartment
The first time the product is switched on, after you have selected the desired temperature, we recommend the **SUPER COOL** function is activated in order to cool the compartment as quickly as possible. Food should only be placed in the compartment once the **SUPER COOL** function has finished its cycle.

Navigating the display

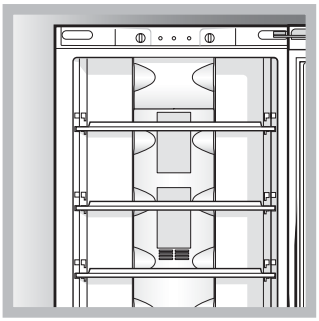
Setting the temperatures:
If the product is switched on, the refrigerator and freezer compartment displays will indicate the temperature values set at that moment. To change them, simply press the **-** and **+** buttons corresponding to the compartment for which you wish to change the set temperature. More specifically, each time the buttons are pressed, the temperature increases or decreases and the level of cold generated inside the compartment is adjusted accordingly. The temperature values that may be selected for the refrigerator compartment are +8°C, +7°C, +6°C, +5°C, +4°C, +3°C and +2°C, while the values that may be set for the freezer are -18°C, -19°C, -20°C, -21°C, -22°C, -24°C and -26°C.
When the "**ECO**" function is active, the appliance automatically adjusts the temperatures according to the conditions inside and outside the refrigerator, in order to minimise the amount of energy consumed; the activation of this function is signalled by the **ECO** LED on the keypad lighting up.

When the **HOLIDAY** function is active the temperature may not be adjusted, however the appliance adjusts itself automatically so that the optimal settings for the situation are used: **+12°C** for the refrigerator compartment and **-18°C** for the freezer compartment. The activation of this function is indicated by the **HOLIDAY** LED lighting up.

To activate and deactivate the functions, simply press the relevant button; the function status will be signalled by the corresponding LED on the keypad switching on or off.
Several of the functions (**SUPER COOL, SUPER FREEZE, ICE PARTY, ECO**) are incompatible with others (**HOLIDAY**,...); remember that there is a pre-established order of priority which will help you to operate the product in the best possible way.
When the **ICE PARTY** function has finished, press the **ICE PARTY** button to stop the corresponding LED from flashing and to silence the sound alert. The flashing and sound alerts indicate that the function is complete and that the bottle should be removed from the freezer compartment.

Child Lock
To activate the Child Lock function, press and hold the Child Lock button for 2 seconds; the activation of this button lock is confirmed by a short beep and the illumination of the corresponding LED on the keypad. To deactivate the function, press and hold the Child Lock button for 2 seconds; deactivation will be confirmed by a short beep and by the corresponding LED switching off.

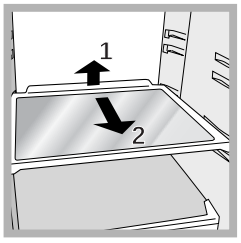
No Frost cooling system



This is recognisable by air ducts located on the back walls of each compartment.
The No Frost system circulates cold air continuously to collect humidity and prevent ice and frost formation. The system maintains an optimal humidity level in the compartment, preserving the original quality of the food, preventing the food from sticking together and making defrosting a thing of the past. Do not block the air circulation by placing food or containers in direct contact with the rear ducts.

Using the refrigerator to its full potential

- Adjust the temperature using the display.
- Press the SUPER COOL button (rapid cooling) to lower the temperature quickly. For example, when you place a large number of new food items inside a fridge the internal temperature will rise slightly. The function quickly cools the groceries by temporarily reducing the temperature until it reaches the ideal level.
- Place only cold or lukewarm foods in the compartment, not hot foods (*see Precautions and tips*).
- Remember that cooked foods do not last longer than raw foods.
- Do not store liquids in open containers. They will increase humidity in the refrigerator and cause condensation to form.



SHELVES: with or without grill. Due to the special guides the shelves are removable and the height is adjustable (*see diagram*), allowing easy storage of large containers and food. Height can be adjusted without complete removal of the shelf.

Using the freezer to its full potential

- Adjust the temperature using the display.
- To freeze foods in safely and correctly, follow the instructions below.
  For a small quantity (less than half of the maximum amount shown on the data plate):
  - place the food in the two storage compartments, making sure that it does not come into contact with any food that has already been frozen; press the rapid-freezing SUPER FREEZE button (the corresponding LED lights up) and close the door.
  The function deactivates automatically after 24 hours or when the inside of the compartment has reached the optimal temperature (the LED switches off).
  For a large quantity (more than half of the maximum amount shown on the data plate):
  hold down the SUPER FREEZE button for a few seconds until the corresponding LED begins to flash.
  After approximately 24 hours the freezer will have reached the optimal food freezing temperature. Once this time has elapsed the LED remains lit constantly: place the food inside the freezer and close the door.
  After 24 hours the food will have been frozen properly and the function will be deactivated automatically (the LED switches off); the food may now be moved into the two lower compartments
- Do not re-freeze food that is defrosting or that has already been defrosted. These foods must be cooked and eaten (within 24 hours).
- Fresh food that needs to be frozen must not come into contact with food that has already been defrosted.
- Do not place glass bottles which contain liquids, and which are corked or hermetically sealed in the freezer because they could break.
- The maximum quantity of food that may be frozen daily is indicated on the plate containing the technical properties located on the bottom left side of the refrigerator compartment (for example: Kg/24h: 4).
- In order to obtain a greater amount of space in the freezer compartment, you may remove the bins (except the lowest bin and the special COOL CARE ZONE bin, which has an adjustable temperature) and place the food directly onto the evaporator plates.

! Do not open the door during freezing.

! If there is a power cut or malfunction, do not open the freezer door. This will help maintain the temperature inside the freezer, ensuring that foods are conserved for at least 9 -14 hours.

! to avoid blocking the air circulation inside the freezer compartment, it is advisable not to obstruct the ventilation holes with food or containers.

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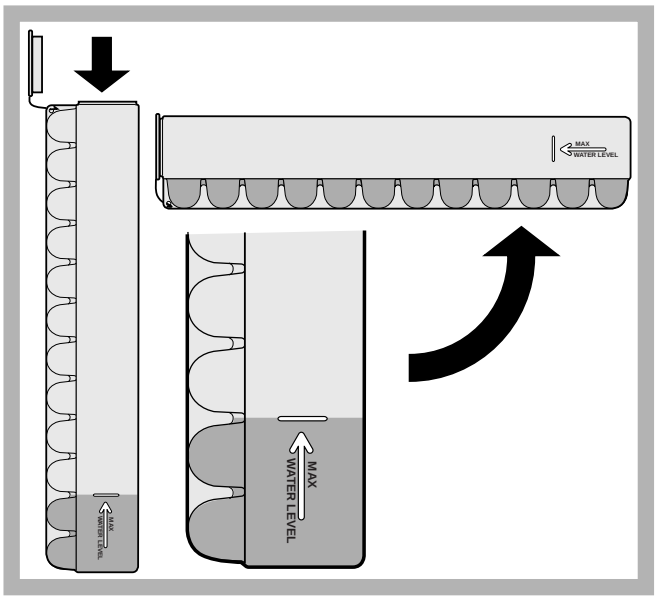
ICE CARE tray

The fact that they are situated on the top part of the freezer drawers ensures greater cleanliness: the ice no longer comes into contact with the food placed inside the freezer compartment; furthermore, the dripping of the water during filling is avoided (a lid to cover up the hole after filling with water is also provided).

1. Pull out the tray by pushing it up.
   Check that the tray is completely empty and fill it with water through the opening provided.
2. Take care not to exceed the level indicated (MAX WATER LEVEL). Excess water prevents the ice cubes from dispensing (if this happens, wait for the ice to melt and empty the tray).
3. Turn the tray 90°: due to the connected compartments each mould fills with water (*see diagram*).
4. Close the opening with the lid provided and put the tray back, placing the top part in the corresponding housing and allowing it to drop in again.
5. When the ice has formed (minimum time approximately 8 hours) knock the tray against a hard surface and warm the outside so that the ice cubes come loose and take them out through the opening.



Switching the appliance off

During cleaning and maintenance it is necessary to disconnect the appliance from the electricity supply:

1. Press and hold the ON/OFF button for approximately two seconds, until everything on the display switches off apart from the red LED corresponding to the ON/OFF button.

2. pull the plug out of the socket

! If this procedure is not followed, the alarm may sound. This alarm does not indicate a malfunction. To restore normal operation, it is sufficient to hold the ON/OFF button down for more than two seconds. To disconnect the appliance, follow points 1 and 2.

Cleaning the appliance

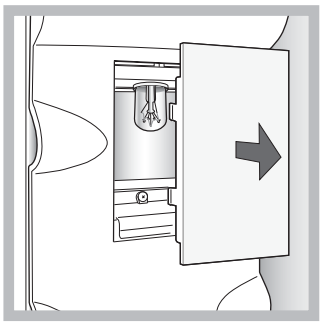
- The external and internal parts, as well as the rubber seals may be cleaned using a sponge that has been soaked in lukewarm water and bicarbonate of soda or neutral soap. Do not use solvents, abrasive products, bleach or ammonia.
- The removable accessories may be soaked in warm water and soap or dishwashing liquid. Rinse and dry them carefully.
- The back of the appliance may collect dust which can be removed by delicately using the hose of a vacuum cleaner set on medium power. The appliance must be switched off and the plug must be pulled out before cleaning the appliance.

Avoiding mould and unpleasant odours

- The appliance is manufactured with hygienic materials which are odour free. In order to maintain an odour free refrigerator and to prevent the formation of stains, food must always be covered or sealed properly.
- If you want to switch the appliance off for an extended period of time, clean the inside and leave the doors open.

Replacing the light bulb

To replace the light bulb in the refrigerator compartment, pull out the plug from the electrical socket. Follow the instructions below.
Access the light bulb by removing the cover as indicated in the diagram.
Replace it with a similar light bulb within the power range indicated on the cover (10W).



Precautions and tips

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! The appliance was designed and manufactured in compliance with international safety standards. The following warnings are provided for safety reasons and must be read carefully.

CE This appliance complies with the following Community Directives:
- 73/23/EEC of 19/02/73 (Low Voltage) and subsequent amendments;
-89/336/EEC of 03.05.89 (Electromagnetic Compatibility) and subsequent amendments;
- 2002/96/CE..

General safety

- The appliance was designed for domestic use inside the home and is not intended for commercial or industrial use.
- The appliance must be used to store and freeze food products by adults only and according to the instructions in this manual.
- The appliance must not be installed outdoors, even in covered areas. It is extremely dangerous to leave the appliance exposed to rain and storms.
- Do not touch the appliance with bare feet or with wet or moist hands and feet.
- Do not touch the internal cooling elements: this could cause skin abrasions or frost/freezer burns.
- When unplugging the appliance always pull the plug from the mains socket, do not pull on the cable.
- Always switch the appliance off and disconnect it from the electricity supply before cleaning it or carrying out any maintenance work. It is NOT sufficient to press the ON/OFF button to eliminate all electrical contact.
- In the case of a malfunction, under no circumstances should you attempt to repair the appliance yourself. Repairs carried out by inexperienced persons may cause injury or further malfunctioning of the appliance.
- Do not use utensils other than the scraper provided, or electrical equipment which is not of the type specified by the manufacturer, inside the frozen food storage compartments.
- Do not put ice cubes taken directly from the freezer into your mouth.
- Do not allow children to tamper with the controls or play with the appliance. Under no circumstance should they be allowed to sit on the bins or to hang from the door.
- Keep packaging material out of the reach of children! It can become a choking or suffocation hazard.

Disposal

- Observe local environmental standards when disposing packaging material for recycling purposes.
- The European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in the normal unsorted municipal waste stream. Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment. The crossed out “wheeled bin” symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

Respecting and conserving the environment

- Install the appliance in a fresh and well-ventilated room. Ensure that it is protected from direct sunlight and do not place it near heat sources.
- Try to avoid keeping the door open for long periods or opening the door too frequently in order to conserve energy.
- Do not fill the appliance with too much food: cold air must circulate freely for food to be preserved properly. If circulation is impeded, the compressor will work continuously.
- Do not place hot food directly into the refrigerator. The internal temperature will increase and force the compressor to work harder and will consume more energy.
- Regularly check the door seals and wipe clean to ensure they are free of debris and to prevent cold air from escaping (*see Maintenance*).

Troubleshooting

Hotpoint

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Malfunctions:	Possible causes / Solutions:
The display is completely switched off.	• The plug has not been inserted into the electrical socket, or not far enough to make contact, or there is no power in the house.
The motor does not start.	• The appliance comes with a motor protection control (*see Start-up and use*).
The display is on but it is dim.	• Pull out and reverse the plug before putting it back in the socket.
The alarm sounds, the ALARM icon flashes on the display, "d" appears on the refrigerator display and the refrigerator compartment light flashes.	• The refrigerator door has been open for more than two minutes. Close the door of the refrigerator.
The alarm sounds, the ALARM icon flashes on the display and "A1" appears on the freezer display.	• The temperature inside the freezer is too high. The freezer will maintain a temperature of around 0°C so that the food will not refreeze, so that you can decide whether to eat it within 24 hours or refreeze it after it has been cooked. To silence the buzzer, press the ALARM RESET button or one of the freezer temperature adjustment buttons, or open and close the refrigerator door. To remove the "A1" message from the display and restore normal freezer operation, press one of the freezer temperature adjustment buttons twice or switch the product off and on again.
The alarm sounds, the ALARM icon flashes on the display and "A2" appears on the freezer display.	• The temperature of the freezer is dangerously high: the food inside must not be eaten. To silence the buzzer, press the ALARM RESET button or one of the freezer temperature adjustment buttons, or open and close the refrigerator door. To remove the "A2" message from the display and restore normal freezer operation, press one of the freezer temperature adjustment buttons twice or switch the product off and on again.
The refrigerator and the freezer do not cool well.	• The doors do not close properly or the seals are damaged. • The doors are opened too frequently. • The temperature that has been set is too high (*see Start-up and use*). • The refrigerator or the freezer have been over-filled.
The food inside the refrigerator is beginning to freeze.	• The temperature that has been set is too low (*see Start-up and use*).
The motor runs continuously.	• The SUPER FREEZE button has been pressed (rapid freezing): the yellow SUPER FREEZE light is on or flashing (*see Description*). • The door is not closed properly or is continuously opened. • The outside ambient temperature is very high. • The thickness of the frost exceeds 2-3 mm (*see Maintenance*).
The appliance makes a lot of noise.	• The appliance has not been installed on a level surface (*see Installation*). • The appliance has been installed between cabinets that vibrate and make noise. • The internal refrigerant makes a slight noise even when the compressor is off. This is not a defect, it is normal.
Early ending of functions	• Electrical disturbance on the network or brief interruptions of the power supply
A message appears on the display (e.g. F01)	• The water discharge hole is blocked (*see Maintenance*).

Guarantee

12 Months Parts and Labour Guarantee

Your appliance has the benefit of our manufacturer's guarantee, which covers the cost of breakdown repairs for twelve months from the date of purchase.

This gives you the reassurance that if, within that time, your appliance is proven to be defective because of either workmanship or materials, we will, at our discretion, either repair or replace the appliance at no cost to you.

This guarantee is subject to the following conditions:

- The appliance has been installed and operated correctly and in accordance with our operating and maintenance instructions.
- The appliance is used only on the electricity or gas supply printed on the rating plate.
- The appliance has been used for normal domestic purposes only.
- The appliance has not been altered, serviced, maintained, dismantled, or otherwise interfered with by any person not authorised by us.
- Any repair work must be undertaken by us or our appointed agent.
- Any parts removed during repair work or any appliance that is replaced become our property.
- The appliance is used in the United Kingdom or Republic of Ireland.

The guarantee does not cover:

- Damage resulting from transportation, improper use, neglect or interference or as a result of improper installation.
- Replacement of any consumable item or accessory . These include but are not limited to: plugs, cables, batteries, light bulbs, fluorescent tubes and starters, covers and filters.
- Replacement of any removable parts made of glass or plastic.

THIS GUARANTEE WILL NOT APPLY IF THE APPLIANCE HAS BEEN USED IN COMMERCIAL OR NON-DOMESTIC PREMISES.

5 Year Parts Guarantee

Hotpoint also offers you a free 5 year parts guarantee. This additional guarantee is conditional on you registering your appliance with us and the parts being fitted by one of our authorised engineers. There will be a charge for our engineer's time. To activate the extra parts warranty on your appliance, simply call our registration line on 0870 6092094 (ROI 01 230 0800).

Extended Guarantees

We offer a selection of repair protection plans that enable you to fully cover yourself against the expense of repair bills for the life of your policy. To find the ideal plan for you please call our advice line on 08709 088 088 (ROI 01 230 0233).

Free Helpdesk Service

We have a dedicated team who can provide free advice and assistance with your appliance if you experience any technical difficulties within the first 90 days of ownership. Simply call our Hotpoint Service Hotline on 08709 066 066 (ROI 0818 313 413) for telephone assistance, or, where necessary, to arrange for an engineer to call. If we cannot resolve the technical problem we will replace your machine or, if you prefer, give you your money back.

After Sales Service

No one is better placed to care for your Hotpoint appliance during the course of its working life than us - the manufacturer.

Essential Contact Information

Hotpoint Service

We are the largest service team in Europe offering you access to 400 skilled telephone advisors and 1100 fully qualified engineers on call to ensure you receive fast, reliable, local service.

UK: 08709 066 066
Republic of Ireland: 0818 313 413
www.hotpointservice.co.uk

Please note: Our advisors will require the following information:

Model number: _____

Serial number: _____

Parts and Accessories

We supply a full range of genuine replacement parts as well as accessory products that protect and hygienically clean your appliance to keep it looking good and functioning efficiently throughout its life.

UK: 08709 077 077
Republic of Ireland: 0818 313 413
www.hotpointservice.co.uk

Appliance Registration

We want to give you additional benefits of Hotpoint ownership. To activate your free 5 year parts guarantee you must register your appliance with us.

UK: 0870 6092094
Republic of Ireland: 01 230 0800
www.hotpointservice.co.uk

Indesit Company UK Ltd. Morley Way, Peterborough, PE2 9JB
Indesit Company Unit 49 Airways Industrial Estate,Dublin 17

Recycling & Disposal Information

As part of Hotpoint's continued commitment to helping the environment, Hotpoint reserves the right to use quality, recycled components to keep down customer costs and minimise material wastage.

Please dispose of packaging and old appliances carefully. Please see section “Precautions and tips” for details about disposal legislation. To minimise the risk of injury to children, remove the door, plug and cut the mains cable off flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into a mains socket, and the door cannot be locked shut.

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